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NIP-216

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: T. HORIE et al.

Serial No.: 09/775,575

Filed: February 5, 2001

For: ANSWER SYSTEM FOR TECHNICAL SUPPORT, AND
TECHNICAL SUPPORT METHOD

Group: 2163

Examiner: L. Black

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

June 28, 2006

Sir:

In response to the Office Action dated March 15, 2006, reconsideration and withdrawal of the outstanding rejections and allowance of the present application are respectfully requested in view of the following amendments and remarks.

Amendments to the Specification begin on page 2.

Amendments to the Claims begin on page 7.

Remarks are included following the amendments.

A Petition for Extension of Time for one month is attached hereto.